



# New Vocals AI Services

# VOXCALL®

## DEFINITIONS

"Voxcall®" refers to a Service created by the company Profit Target LDA, registered under the number NIPC 515959731, with a share capital of €5000, including its directors, administrators, employees, agents, and affiliated entities.

The Service named Voxcall® is designed to optimize business communication strategies through artificial intelligence.

## TERMS & CONDITIONS OF SALE

## Article 1: Service Presentation

Voxcall® enhances telephone interactions through a sophisticated programmable platform that allows launching voice calls with artificial intelligence directly online from the Voxcall® website via a form and using a personal identification code. For specific projects, Voxcall® offers an internal call service on request.

## Article 2: Access and Identification

### 2.1 Account Creation

Customers must register directly from the online form, with free access, providing a valid phone number and email address, which will be used as identity references along with the first and last name. Account validation is completed by receiving a unique personal code, sent by SMS to the provided phone number. This personal code will be required for all uses of online forms, whether for Free access, the Discovery formula, or the Professional form. It will not be possible to associate another phone number with the same email address and vice versa.

### 2.2 Account Security

The customer is responsible for the security of their account, particularly their personal code. In case of forgetting the personal code, it will be sent directly to the mobile associated with the email address from the personal code request form.

## Article 3: Subscription and Financial Conditions

### 3.1 Subscription

Fixed purchases and annual subscriptions are offered, with specific details provided on the Voxcall® site.

### 3.2 Functioning of Plans

#### **Free Access**

This is the basic formula that only offers a limited number of free calls after creating one's personal usage code.

#### **Discovery**

The Discovery plan is available at €0/month/year because it allows for one-time top-ups with variable amounts. The specifics of whether to leave the amount as an open field or to provide set options are still under consideration.

#### **Professional**

The Professional formula allows the use of a large number of options and calls on a specific form for a defined monthly cost. This formula accounts for the number of calls per day.

### 3.3 Service Interruption

Voxcall® may interrupt the service at any time for reasons related or unrelated to Voxcall®'s liability, including but not limited to, non-compliance with the terms of use by the customer. In these cases, no refund will be made.

Voxcall® reserves the right to interrupt its services at any time it deems necessary to perform migrations or technical corrections without it being possible to request a refund.





### 3.4 Service Termination

Termination of the Discovery formula is not possible as the purchase of call credit is considered a consumable purchase.

Termination of a Professional subscription must be done exclusively from the online contact form on the Voxcall® site. Any month started is due. Cancellation of the Professional formula must be received 3 months before the renewal date. Otherwise, the plan will be tacitly renewed.

### Article 4: Use of the Service

The service must be used in accordance with these General Terms and Conditions and the terms of use. Clicking the checkbox to accept conditions certifies that the user accepts these terms and is thereby bound.

Any failure may result in an interruption of the service without notice.

### Disclaimer

**Voxcall® provides its voice call services, including call recordings and transcriptions, for experimental purposes and private testing only. Users must be aware that recording human voices without their explicit consent is prohibited by the laws in many countries, including those under the General Data Protection Regulation (GDPR) which is applicable across the European Union. These laws strictly forbid the use of such recordings for commercial purposes.**

**Voxcall® disclaims any responsibility for the misuse of its services, including but not limited to, the use of call recordings and transcriptions for fraudulent or criminal activities. Users are solely responsible for ensuring that their use of Voxcall®'s services complies with all applicable laws and regulations. Voxcall® shall not be held liable for any actions taken by users that violate these terms.**

**By using Voxcall®'s services, users acknowledge and accept this disclaimer and agree to use the services in compliance with legal and ethical standards.**

**Voxcall® reserves the right to terminate access to its services for users found to be in violation of these terms.**

### Article 5: Payment

Rates are displayed on the site and are subject to change. Payment is made through secure methods and is required for the activation of the subscription. Changes in rates of the plans are not retroactive. Rate changes will take effect for any new subscription.

### Article 6: Client Obligations

The client commits to providing accurate information and honest payment methods and to maintaining the confidentiality of their login information. They commit not to use the technology for malpractice or fraud. Voxcall® disclaims any responsibility in case of fraudulent use of its service.

Posting or sharing a VOXCALL® post will grant a €5 credit, applicable once per '2' networks.

To validate a credit, one must first add a direct link to voxcall.ai and include the Following Code.

Subsequently, an email with the link pointing to the said POST must be sent to us!

### Article 7: Protection of Personal Data

Voxcall® takes all necessary measures to ensure the security of personal data in accordance with applicable regulations.

## Article 8: Intellectual Property

Use of elements from the Voxcall® site, such as logos, images, and texts without authorization is strictly prohibited and may result in legal action.

## Article 9: Right to Modify and Interrupt

Voxcall® reserves the right to modify the terms of the General Terms and Conditions or to interrupt the service for various reasons, without obligation to refund or give prior notice.

## Article 10: Claims

Claims must be submitted exclusively by email from the online form on the Voxcall® site and will be treated appropriately.

## Article 11: Dispute Resolution

Any dispute relating to these General Terms and Conditions or the use of the Voxcall® service will be governed by European legislation and will be subject to the exclusive jurisdiction of the European courts.

## Article 12: Modifications to Conditions

Voxcall® may revise these General Terms and Conditions at any time. Clients are encouraged to review them regularly to stay informed of updates. Publications regarding updates and modifications are regularly posted on our communication networks, the links to which are active on the Voxcall® site.